

Kennedy House • 2017 Annual Report GIVING YOUNG PEOPLE HOPE





For young people who experience barriers, strong support systems are essential in helping them to reach their greatest potential. These children and youth often lack the resources needed to maintain their wellbeing or achieve their goals. Maybe they've never had anyone around to say:

You are important!

You can accomplish so much!

You matter to me!

Since 1971, Kennedy House has been dedicated to helping children and youth access their full potential and live their most successful lives possible. We don't do it alone. With help from our supporters and community partnerships, we are able to create programs that offer specialized care to young people who are struggling with unique challenges.

Whether through our group homes, youth custody programs, youth shelter or after school program, our staff work tirelessly to positively affect the lives of our youth.

We offer caring attention that makes all the difference and helps to create young adults who are actively engaged with their community.

MESSAGE FROM OUR EXECUTIVE DIRECTOR

I'm so pleased to announce that in the last fiscal year, Kennedy House Youth Services completed an extensive planning process that has resulted in a brand new Strategic Plan. These activities took place between October 2016 and March 2017 and involved several discussion sessions with our board members, senior management team and other dedicated staff members. With the help of an outside facilitator, we took this time as an organization to discover what was working within Kennedy House, and where there are opportunities for future growth. Our goal was to identify new approaches for helping more youth in even better ways.

We now have a comprehensive plan for how our organization will grow and change over the next five years. This plan validates where we've been and lays out the steps we are going to take to ensure we continue to help young people in the ways they need us most. In the coming years, key attention will be placed on measuring and monitoring the quality of our services, expanding our programs to meet evolving needs, leveraging partnerships, enhancing fundraising opportunities and updating our technology to better serve our clients.

With help from our amazing front line staff, generous donors and incredible collection of stakeholders, we are on track to evolve Kennedy House services and help more youth.

If you are interested in reading a full copy of our new Strategic Plan, please contact us at info@kennedyhouse.org or 416-299- 3157.

Thanks for all you do to help vulnerable youth in our community.



Shelly Jaigobin Executive Director

"Effective governance continues to be an important foundation for Kennedy House Youth Services to maintain its strong performance, and is fundamental to achieving successful outcomes for our children and youth into the future."



MISSION



Kennedy House works with youth to enable them to grow as individuals to contribute as members of the community. This is achieved in our residential and community based programs by providing customized support and building trusting relationships.

PROGRAMS	BOARD MEMBERS	SENIOR MANAGERS
Bailiff Transportation Services,	Christopher Carew, Chair	Shelly Jaigobin, Executive Director
Eastern Region	Philip Longaphie, Vice-Chair	Lisa Blanchard, Residential & Outreach Manager
Day Treatment, Toronto	Joe Bettencourt <i>, Treasurer</i> Julie Kish, <i>Secretary</i>	
D-STAY Program, Pickering	Bryon Cohen	Teresa Carroll, Human Resources
Kennedy House After School	Melissa Coulson	Manager
Program, Toronto	Ilhami Gokcen	Louis Davis, Superintendent, KHYC
Kennedy House Youth Centre, Ajax	Whitney Kerr	Louis Davis, Supermendent, Kirre
Kennedy House Youth Shelter,	Leyland Muss	Rosie Douma, Clinical Manager
Toronto	James Rosenthal	Ahmad Faisal, Accountant
Residential Services, Toronto	Victor Tuba	Tracey Hardinge, Shelter Manager
	Jason Wen	

IN HIS OWN WORDS - ZACH'S STORY Residential Services - Kingston Road



I came to Kennedy House in September 2012 because my life at home with my parents was unstable.

Children's Aid believed that a more long-term situation would help me grow. Turns out, the Kingston Road residence would build the connections I needed to make me into the strong person I am today.

I received so many amazing services at Kingston Road, including life skills and recreation programs, financial literacy, counseling and the opportunity to surround myself in a family setting and spend quality time with staff. I also received much-needed support throughout my transition as a trans youth.

I'll admit that when I first arrived, I was quite bitter and my behaviour wasn't the best.

Throughout my five years there however, I grew out of this behaviour and today, I am preparing to start college.

I have signed up for a program that will give me the skills I need to do for other kids what the workers have done for me. I consider Kingston Road to be the home I grew up in and everyone there will always be considered my family.

LAST YEAR'S IMPACT

In the last fiscal year, Kennedy House provided service to **740 youth** through our seven programs.

We are also pleased to announce that we:

Provided **149** exciting sessions to under served children who attend our After School program free of charge



Transferred **3** students from a Day Treatment classroom back into mainstream learning



Undertook **310** bailiff transports for troubled youth in custody



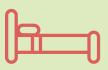
Gave **52** youth in custody **1,842** days of care Provided **57** clients with a safe and nurturing place to live through our residential programs



Served **35,398** nutritious meals at our homeless shelter for youth



Helped **32** homeless youth transition out of the emergency shelter and into housing



Provided **11,834** Nights in warm beds for young people experiencing homelessness

WORTH NOTING ...

A Safe Ride

A young man had completed a Secure Custody disposition and had no safe way home. His mother didn't have enough money to come pick him up, so Kennedy House Bailiff staff gave him a ride to his home in Napanee.

Their Own Place

Two long-term youth moved out of the Manse Road Residential home into independent homes. These two young women were both with the program for more than two years and Kennedy House staff helped them find a safe place to live on their own, as well as helped them find and transition into a safe place they can call their own.



New Skills

The Lessons In Future Employment (L.I.F.E) Program at the Kennedy House Youth Shelter saw youth learn new skills by taking on part-time jobs at the shelter in either Culinary Arts or Maintenance Repair and Management. 60% of the youth who completed the program have secured permanent employment outside of the shelter.

Emergency Care

Our D-STAY program hosted an emergency placement for a young man who had a breakdown in his foster home. He relied on a wheelchair for mobility and also needed help setting up a way to communicate and learn life and coping skills. Staff and management teams worked together to offer him a safe place to live.



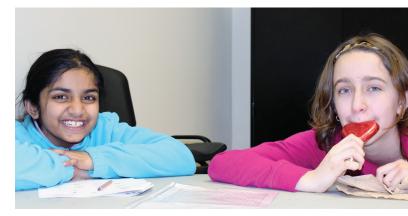
Special Visit

In January 2017, Kathleen Wynne and Education Minister, Mitzie Hunter paid a visit to the Storefront location of the Kennedy House After School Program. The Premier and Minister were friendly and chatty with kids and staff and even helped to serve snacks.

After School Fun

"I like to do my homework with the staff each week. I get to meet friends, have different snacks and do different activities!"

- Natika, Age 10



A PATH OUT OF A DARK PLACE Kennedy House Youth Shelter

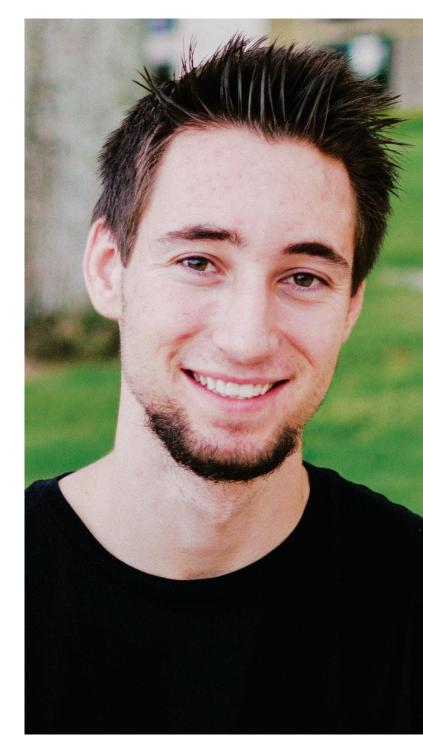
"I couldn't have done this without Kennedy House. Had I not come here for help, I would probably be dead or in jail right now."

Although Bradley had a pretty good upbringing in small town Alberta, his life took a dangerous turn when his new career in the oil industry fell apart. Bradley found himself unemployed and struggling with drugs and alcohol. His parents had no idea how to help him, so he decided that he would make his way out to Toronto to start a new chapter.

He was soon scared and alone in downtown Toronto. He kept himself near Dundas Square hoping that the lighted area would keep him safe. He tried to find a warm bed at a downtown shelter, but was turned away because of a lack of space. Another street youth mentioned Kennedy House to him and what a great shelter it was. He found his way to us and has never looked back.

"The staff here are unreal," says Bradley. "Since the moment I walked in the door they have been helping me get on the right track."

Bradley has been able to participate in harm reduction and drug abuse programming at the shelter. He's also been a part of the L.I.F.E. Program, where he's had the chance to work in maintenance and learn job skills. After six months of work in the shelter, and a lot of hard work getting on a healthy path, Bradley was able to obtain a full-time job at a car dealership in Toronto. He is now living comfortably and safely on his own. His life has been changed forever!



OVERCOMING CHALLENGES, WITH HELP! D-STAY PROGRAM

Carl struggled to enjoy life to the fullest. Today, he is embracing new opportunities and taking pleasure in fun activities!



Early in 2017, we welcomed a young man named Carl into our Brock Road family who is non-verbal and living with autism. Carl had so many challenges to face during the transition to his new home. Together with his loving family and the support from one of our partners, he was able to cope really well with these changes.

Thanks to his time at Brock Road, and the unique attention he's received, Carl has been able to join a supportive Day Program. He's also been able to overcome some of the obstacles that have previously stopped him from getting out into the community.

It used to be difficult for Carl to go for a walk because of his inability to process sounds, sights and smells, but he's now been given the tools that have made these outings possible.

In fact, it's now quite easy for him to walk to the corner store to get himself a treat. Not only that, he's been able to participate in activities like bowling and swimming that he has really enjoyed. He was also able to attend his very first professional baseball game with his father.

Carl is now enjoying life in new and exciting ways, thanks to the support he has received from Kennedy House.

DONOR RECOGNITION

"Personally through friends and family, I've experienced mental illness and difficult family dynamics and know the effects they have on children and youth. Giving to Kennedy House gives me HOPE for the youth in the community. Their staff and services let youth know they matter, they are cared for and they are important!"

> - Jeremiah Pike, RBC Group Consultant

We do what we do because of you. Thank you for changing the lives of youth in our community last year.

\$200-\$999

330 Royal Canadian Air Cadet Squadron Laurie Jane Allen Nick Basaliga **Chhiboo Electronics CHUM Charitable Foundation** The College Student Association **Ronald Darroch** Jim Derhak Weslyn Donaldson **Robert P Edwards** John's Flooring Herit Barrosso Garcia Shailene Garnett **Guildwood Business Networking Group** Kathleen Graham Ashley Hampton Alison Hunt **Insurance Portfolio** J Clarke Richardson Collegiate Jackman Foundation Michael Jawanda Susan Jewell Johnson & Johnson **Douglas John Kelso** Helen Lagos LCBO Julia Lakats Remax agent

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\$10,000+



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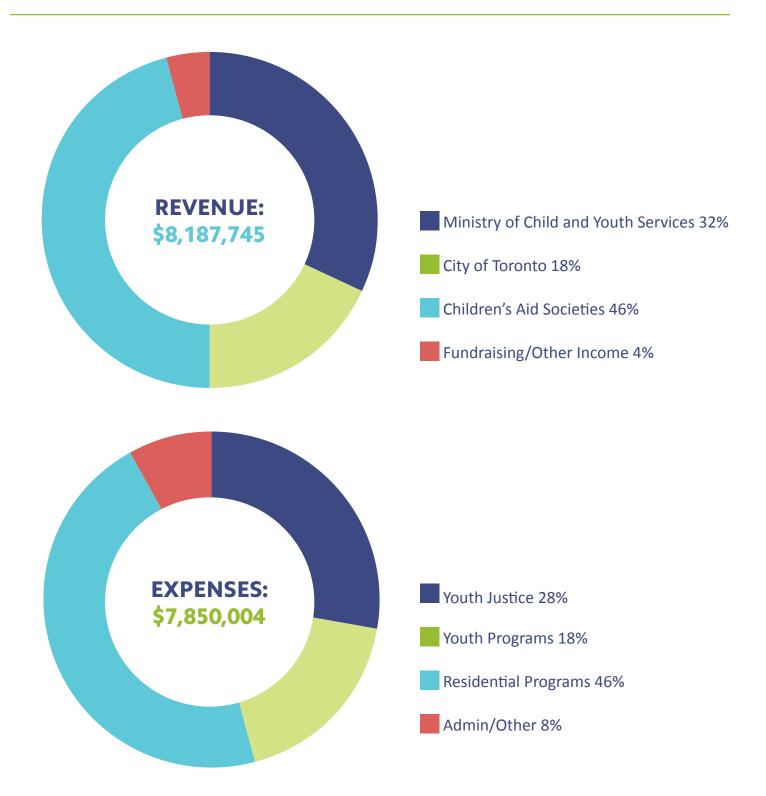


RBC Foundation



To make a donation in support of the programs at Kennedy House, please visit www.kennedyhouse.org or call us at 416-299-3157.

FINANCIALS



To receive a copy of our full audited financial statements for the last fiscal year, please contact us at 416-299-3157 or info@kennedyhouse.org.

Charitable Registration Number #10280 7245 RR0001



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