

# ANNUAL REPORT

KENNEDY HOUSE YOUTH SERVICES



# 2019





## **WHY WE EXIST**

**Kennedy House Youth Services works with youth to enable them to grow as individuals to contribute as members of the community.**

**This is achieved in our residential and community based programs by providing customized support and building trusting relationships.**



A young girl with dark skin and curly hair is smiling, wearing a bright pink t-shirt. She has black face paint around her eyes and mouth, resembling a mustache and a nose. A woman in a blue t-shirt is standing behind her. To the left, a hand is holding a yellow marker and a small white object. Another hand is holding a clear water bottle. The background is bright and out of focus.

# CONTENTS

4

A LETTER FROM  
EXECUTIVE LEADERSHIP

5

MEET THE KHYS TEAM

6

HOW WE DELIVER  
IMPACT

8

MEMORIES, MOMENTS  
& MILESTONES

10

IMPACT AT A GLANCE

12

TO OUR DONORS,  
THANK YOU!

13

FINANCIALS





# A LETTER TO THE COMMUNITY

Dear Colleagues and Community Partners,

We are very pleased to share with all of you this year's annual report. It is all-encompassing and illustrates the work we do at Kennedy House and the determination and commitment we give towards accomplishing our goal.

Our agency has been working with children and youth for over 48 years. We are eagerly looking forward to our 50th anniversary and in doing so, we are starting to reflect on what has brought us to where we currently are. We were founded on the guiding principles of making a difference by working with small groups of young people to build relationships and create change through positive and meaningful interactions. Our commitment has always been to give hope and promise for a better tomorrow. As you review our annual report, you will see that we have stayed true to this commitment and the pictures truly speak a thousand words. Through the smiling faces, the stories of accomplishments and the numbers we have shared, the past year has been one of success. This is not to say that we have not had our challenges, because we certainly have. But our years of work in this sector have taught us how to overcome our challenges with better outcomes and greater resiliency.

As we look forward to the year ahead we do so with the pledge to stay on course to continue to offer promise for a better tomorrow. Whether this will be through the continued dedication of our amazing staff, the implementation of clinical supports & programs or our Board of Directors and Senior Management Team meeting their obligations of creating a standard of excellence for Kennedy House. The work we do impacts lives and futures and it is too important to compromise in any area!

Almost 50 years ago, we promised to deliver programs & services that would directly impact the lives of youth in a truly positive and meaningful way. Since then, we've watched the Kennedy House Youth Services family create moments, memories & milestones together. Thank you for being a part of that. We look forward to many more years of upholding that promise.

Sincerely,

*Joe Bettencourt, Chairman of the Board of Directors*

*Shelly Jaigobin, Executive Director*



# WHO WE ARE

---

At Kennedy House, we are a close knit team of staff who are humbled by the work, led by passion and inspired by the potential we see in youth every day.

"Alone we can do so little. Together we can do so much."  
- Helen Keller



## SENIOR MANAGEMENT TEAM

**Shelly Jaigobin**, Executive Director

**Lisa Blanchard**, Manager, Residential & Outreach Services

**Teresa Carroll**, Manager, Human Resources

**Louis Davis**, Superintendent, Kennedy House Youth Centre

**Rosalinde Douma**, Manager, Clinical Services

**Obaid Khpulwak**, Manager, Finance





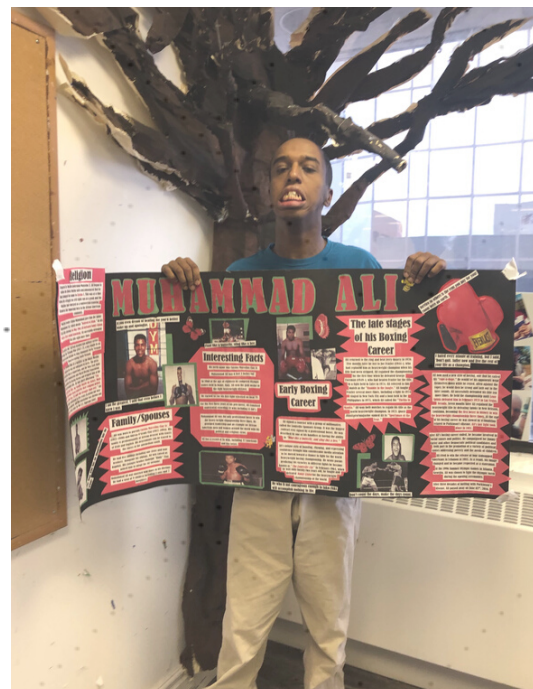


In everything we do, Kennedy House works strategically and mindfully to deliver the most positive and engaging impact on the children & youth in our care. Through our residential and community based programs, we provide customized support and build trusting relationships.



## OUR PROGRAMS

Residential Placements  
Developmental Services  
Day Treatment  
Community Outreach Initiatives  
Kennedy House Youth Centre  
Bailiff Services  
Kennedy House Youth Shelter







# **IMPACT AT A GLANCE** \*



# 14,000+

lives of children & youth directly impacted by Kennedy House Youth Services since inception



# 11

locations & programs throughout the GTA that deliver impact to children & youth and their families

# 100

children accessed our free after-school & summer programming

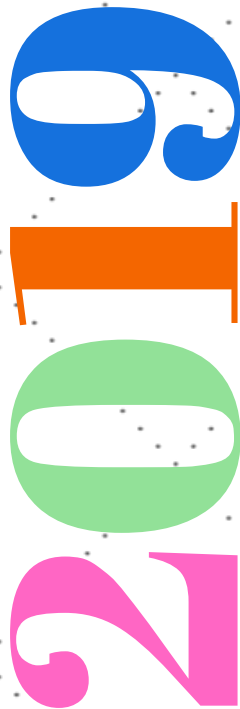


# 20

Kennedy House Youth Shelter residents secured gainful employment

# 226

youth found safety & shelter for both long and short term periods at the Kennedy House Youth Shelter  
(Unique Visitors)



# 43,943

kilometres travelled across Ontario to get youth where they need to be thanks to Bailiff Services

# 181

internal trainings offered to staff annually, including leadership, wellness & intervention training



# 43,000+

meals provided annually by the Kennedy House Youth Shelter to youth experiencing homelessness

# 43

successful student placements



# WHAT WE REMEMBER

## MEMORIES, MOMENTS & MILESTONES

**To celebrate Black History Month, AK and his worker Mariah made a presentation about Muhammad Ali. Together, they researched pictures & information and put it all together as a team. As he presented to his peers, AK held his work up high & proud. And to top it all off, AK won 3rd place!**

---

**Across the organization, youth were able to experience some pretty cool field trips to the ROM, Toronto Zoo, Toronto FC & Toronto Blue Jays games, movies, skate parks and community events.**

**"Instead of Kennedy House it should be called Kennedy Home because that's what it is: a home."**

**- Former Kennedy House resident**

**Landing as a refugee, Alice\* came into the Kennedy House Youth Shelter looking for temporary assistance in a new country. Since connecting with our staff and getting the support she needed, Alice is now gainfully employed, has received permanent status in Canada and will be attending York University in the Fall of 2019 to complete a Bachelor of Commerce!**

**\*Name changed for protection of privacy.**



# BUILDING SUCCESSFUL FUTURES TOGETHER



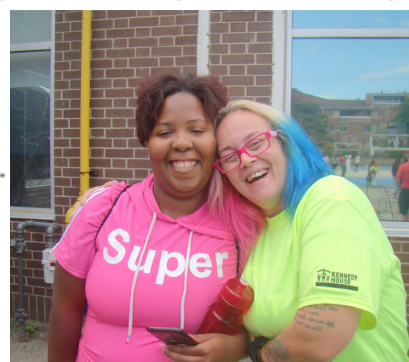
Sad to see her go but beaming with pride at the same time, we said goodbye to Cynthia\* who left our Kennedy Road home to live independently and build a home for herself. Her most significant life choice now is deciding where she wants to complete her post-secondary education. We are so proud!

\*Name changed for protection of privacy.

My time at Kennedy House [Youth Shelter] has allowed me to become more independent and find the motivation to accomplish my goals.



Our students have been able to successfully obtain credits through the Kennedy House Day Treatment program. We're also proud to say that the youth placed in our care have also grown in self-regulation, communication, self-esteem, relationship building & trust and can now advocate for themselves.



The Toronto Urban Health Fund allowed us to create an inclusive & engaging peer mentorship program at the Kennedy House Youth Shelter. Through the program, we've been able to train close to 10 youth as peer educators!



# YOUR GIFTS MATTER

## Thank you for being our community of support.

### \$250 - \$999

BMO Guildwood | Breakaway Technologies | CHUM Charitable Foundation | Curves Scarborough | Doug & Marg Kelso | Eva & Mike | Frank Jones | Junction Fitness Hub Inc. | Michelle Cutts | LCBO Central Region Office | Mahnaz Mirkhond Chegini | Q-Star Industries | Rob Weir | Scott & Associates Inc. | St. Luke's Church | The Big Carrot | Zara Magalhaes

### \$1,000 - \$4,999

Active Exhaust Corp. | Alan Redway | Central Toronto Youth Services | Christopher Carew | Dicar Financial | Eli Lilly Canada | PC Children's Charity | Rotary Club of Toronto Skyline | Shoppers Drug Mart LIFE Foundation | St. Barnabas Anglican Church | The KM Hunter Charitable Foundation | Timothy Eaton Memorial Church | Vince & Marianna Peca | Youth Above Rising

### \$5,000 - \$7,499

C3 Church | Kenn-Mar Foundation | Ontario REALTORS Care Foundation | Riverdale Share Community Association | The Harold E. Ballard Foundation | Traquair Family Foundation | Your Home Developments | Youth and Philanthropy Initiative Canada

### \$7,500 - \$14,999

Cadillac Fairview  
Canada Post Foundation  
Ivanhoé Cambridge  
TD Bank Group

### \$15,000 - \$24,999



*Gordon & Ruth Gooder Charitable Foundation*

### In-Kind Generosity

646 Weightlifting Gym | Ace's Place | CGI Group | Curves East York | Food Rescue & Starbucks Canada | Giant Tiger | Gwen Mackay | Helen Lagos | Winners/HomeSense | Marshall's | Investors Portfolio | Islamic Foundation of Canada | Maria Marianacci | Mastermind Toys Canada | Pickering Town Centre | Robin Hood Army | Scarborough Town Centre | The Period Purse | The S.P.A.C.E. | Weight Watchers Danforth Centre | Woodside Square Mall | 5N2 Kitchens



### Thank you to our Board Members for their financial support!

Joe Bettencourt | Cindy Bruce-Barrett | Bryon Cohen | Melissa Coulson | Dr. Ilhami Gokcen | Julie Kish | Philip Longaphie | Leyland Muss | James Rosenthal | Victor Tuba | Jason Wen

**To our staff, volunteers & community partners, thank you for all that you do to help us make a difference in the lives of children & youth.**

**Want to help us make a difference? Make a donation at [www.kennedyhouse.org](http://www.kennedyhouse.org) or call us at (416) 299-3157.**



## REVENUE

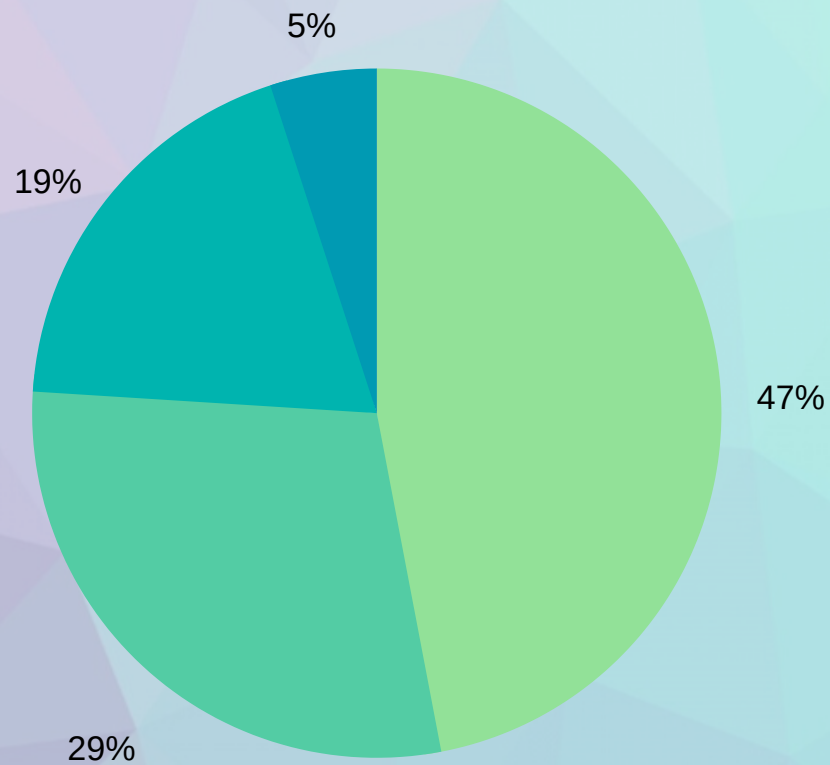
# \$8.5M

Children's Aid Societies - 47%

Ministry Subsidies - 29%

City of Toronto - 19%

Fundraising & Other Income - 5%



# FINANCIALS

10%

27%

## EXPENSES

# \$7.9M

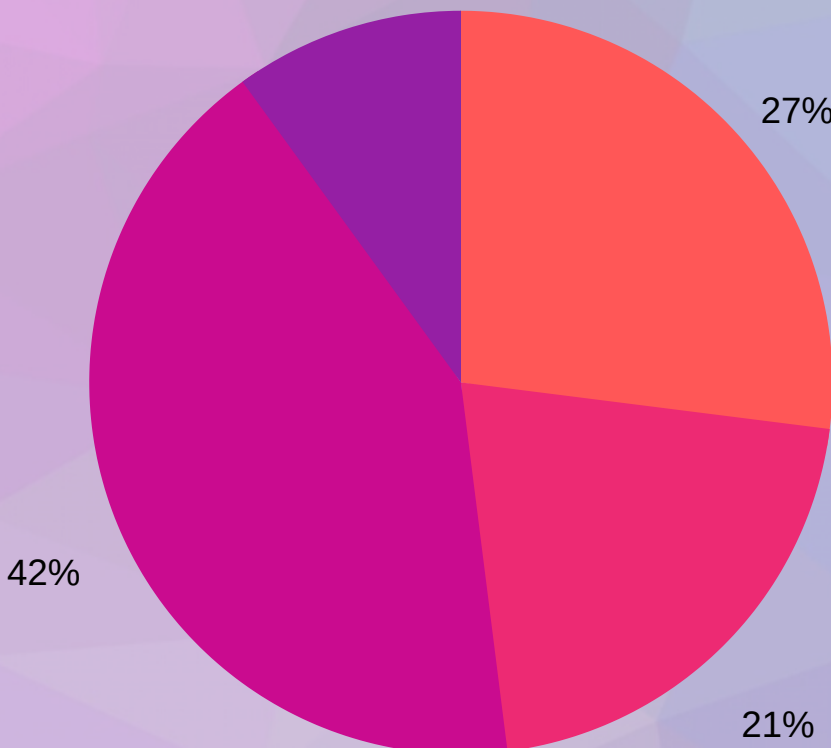
Residential & Developmental

Programs - 42%

Youth Justice - 27%

Programming - 21%

Admin/Other - 10%



To receive a copy of our full audited financial statements for the last fiscal year, please contact us at (416) 299-3157 or [info@kennedyhouse.org](mailto:info@kennedyhouse.org).

Charitable Registration Number: 102807245 RR0001











# KENNEDY HOUSE YOUTH SERVICES

404-10 MILNER BUSINESS COURT  
TORONTO, ON  
M1B 3C6

TEL: (416) 299-3157 FAX: (416) 299-3912

WWW.KENNEDYHOUSE.ORG | INFO@KENNEDYHOUSE.ORG



KENNEDY HOUSE  
YOUTH SERVICES

@KENNEDYHOUSE  
YOUTHSERVICES



@KENNEDYHOUSEYOU